HOTELS RATINGS

What could you do to choose the perfect hotel for your holidays?

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How are hotels rated?

- All around the globe, hotels are rated according to a grading system based on :

- Services they offer

- Facilities they offer

- Despite this, there’s no officially recognized international system for ratings. In fact, different ones are used in different countries.

- Not having a unique system, is a problem for travellers, that do not know what to do or check to choose the perfect hotel for their vacation.

London, Sydney Hotel

ITALY vs UK

Italy- Hotel Principe di Savoia, Milan

Hotel ratings- Italy

- In Italy hotels are rated and classified following the so called: «star system».
- These stars are given by the Minister of Tourism, on the base of some previously established criteria.
- The criteria used are not national, but they can change depending on the region you are referring to.
- For example, a 3 -star hotel in Venice, must have some specific characteristics to be so classified, while a 3 -star hotel in Milan could have to adhere to different criteria to be so classified too.

Hotel ratings: UK

- In Britain, hotels are also rated by stars, but according to criteria and quality standards agreed by the AA (Automobile Association) and the UK tourists authorities.
- Hotels are classified depending on:

- Maitenance and appearance
- Physical and personal comfort
- Service and hospitality
- Attention to detail (measures to ensure a high standard of service)
- Choice (guests can personalize their stay by choosing what to drink or eat in their room, they can choose the room temperature…)
- cleanliness

Don't be misled!

Remember that charm and personal taste are not taken in to consideration: you could find a 2-star hotel which is way more beautiful and well organized than a 5-star hotel!!

Here you go some examples

Star rating	Description
1 ★	Service is informal, guest rooms are small and functional but they may not have private bathroom or other services such as tv. Reception must be open 12 hours a day. Towels and linen must be changed every 3 days, but rooms must be cleaned at least once a day. Breakfast is served daily.
2 ★	2-star hotels provide good accomodation and well-equipped bedrooms that may have tv, private bathrooms and wardrbes. Meals provided are usually limited to continental breakfast.
3 ★	In addition to 2-star hotels, 3-star once offer a better decor and forniture, as well as better restaurant service, bar and lounge Guest rooms have a higher quality, with larger bathrooms and bigger beds. Wi-fi should be available at least in common areas. A porter is often available.
4 ★	4-star hotel are more comfortable and they do also offer room service.Services often include a dedicated consierge and 24- hours room service. Rooms feature high-quality amenities such as king-size-beds and wi-fi, air conditioning… Reception must be open 18/24hours a day.
5 ★	5-star hotels offer the most luxurious and widest range of services such as swimming pool, spa and sport facilities. Guest room decor is elegant and sophisticated. You can find advanced technological features. Reception must be open 24-h a day.